



NCH update report – Appendix 1

Date: 23 November 2016

Presented by: Paul Howard

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Lift Replacement</p> <p>Oak View and Elm View lift replacements started in July and will be ongoing for twelve months. The remaining lift at Oak View has been experiencing problems. At the time of writing engineers from Axis Elevators Limited are working to get the lift in working order. If the repair is not successful we will need to bring in a specialist contractor to re-rope the existing lift.</p> <p>Replacement of Willow and Pine View passenger lifts are due to commence next financial year.</p>	Information

		<p>Grander Designs</p> <p>Grander designs at Garfield Court will continue through to the end of this financial year. This includes the installation of a scooter store.</p> <p>Sample checks of water systems in tenant homes will be undertaken in Independent living schemes across the City to the end of the financial year. This is to confirm that water stored in water tanks and pipework is clean and hygienic.</p> <p>Stock condition and energy performance surveys continue Citywide targeting homes where we have little or no information, this could be due to previous no access. This information helps plan future works including a programme of maintaining decency continues across the City replacing windows, doors, kitchens and bathrooms where needed.</p>	
2	Area Regeneration and Environmental Issues	<p><u>Arboretum</u></p> <p>We are looking to complete further fencing works to this estate once funding has been agreed and we aim to secure the funding at the next area committee to allow us to factor this scheme into our programme.</p> <p><u>Dunkirk & Lenton</u></p> <p>We are due to start work on the Willoughby Fencing project In November and we have had a very high rate of private properties sign up to this scheme. The outcome of this project should be very positive for this area.</p> <p>NCH are currently upgrading the green space to Maxwell Close within the Willoughby Street Estate to add some landscaping features and visually improve this area of the estate.</p> <p><u>Radford & Park.</u></p> <p>NCH have recently delivered a very successful fencing upgrade project as part of our Decent Neighbourhoods Programme in the Norton Street area of the ward and this has significantly improved the area. Since the last area committee we have now successfully delivered phase 2 of</p>	Information

		this project. The impact on the area is beginning to be very noticeable.	
3	Key messages from the Tenant and Leasehold Congress	<p><u>TPAS Accreditation</u> Nottingham City Homes has successfully achieved Landlord reaccréditation from the Tenant Participation Advisory Service (TPAS) in resident Involvement. The award acknowledges that NCH are leaders in best practice nationally when it comes to keeping our customers informed and involved by delivering NCH News to every household four times a year, our growing use of social media, our annual Tenant Fun Day which attracts some 600 people and the Tenant and Leaseholder Awards that showcases the work of individuals and community groups across the city. In addition we were recognised for our tenant representation on the NCH board and through tenants directly helping to improve services through our customer panels, neighbourhood inspections and tenant scrutiny.</p> <p><u>Tenant and Leaseholder Awards 2017</u> Once again we're looking for nominations for the NCH Tenant and Leaseholder Awards 2017. Every year we recognise individuals and groups who go that extra mile for members of their community. There are 11 award categories and 8 of these are open to the wider community to nominate projects. The closing date for nominations is Friday 6th January.</p>	X
4	Tenant and Residents Associations updates	<p><u>Woodlands High Rise Blocks</u></p> <p>A meeting was held on 11th October with residents from the high rise blocks including Ash View, Elm View, Pine View, Oak View, and Willow View. A number of issues were discussed including better and more use of the Pine View Community meeting room including inviting guest speakers to discuss different issues.</p> <p>Another meeting is planned in early November with the residents.</p>	X
5.	Area Performance Figures	See Appendix 2	X

6	Good news stories & positive publicity	<p><u>Swim or Fit for a £1</u> For £1 tenants and leaseholders can use the gym or attend fitness classes at any of the Nottingham City Council fitness centres. This offer is currently running alongside the very successful swim for a £1 running at any Nottingham city council swimming pools.</p> <p>For more information contact NCH Involvement Team on 0115 746 910 www.fitinthecommunity.com</p> <p><u>Fit in the Community'</u></p> <p>Free Weekly Fitness Sessions in the area:</p> <p>Yoga, 5.00 – 6.00pm, Hyson Green Community Centre, NG7 6BE</p> <p><u>Tenant Academy Training Courses</u></p> <p>All Tenant Academy courses are free to NCH tenants and groups. A range of courses are available for tenants and leaseholders to access from Lunch and learn money matters, IT and construction skills to starting</p> <p>Sound As a Pound – Money Talks Lunch and Learn</p> <p>Wednesday 23rd November, 10.00am – 3pm at Nottingham Community Housing Association, Sheridan Court, 64 Mansfield Road, Nottingham, NG1 3GY</p> <p>IT for Universal Credit This course is aimed at supporting tenants who will have to apply for future welfare benefits on line</p> <p>Click Silver for 60's IT and internet safety training for people aged 60 and over. This six week course will allow participants to learn at their own pace with a personal mentor. The next course starts on Weds 11</p>	X
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		<p>January 2017.</p> <p>For a full list of courses and booking details contact the Involvement Team on 0115 746 9100 or the website below.</p> <p>http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</p>	
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